

Terms & Conditions

Alvys Holiday Sales Event 2025

Effective Date: December 1, 2025

Promotion Period: December 1, 2025 – December 31, 2025

1. PROMOTION OVERVIEW

1.1. Alvys ("Company") is offering a limited-time Holiday Sales Event ("Promotion") consisting of:

- Discounted pricing of up to 20% off on Alvys Transportation Management System (TMS) software subscriptions for the first 12 months.
- A promotional giveaway opportunity to win a Traeger Pro 34 Electric Wood Pellet Grill & Smoker, Bronze Edition ("Giveaway").

1.2. These Terms and Conditions ("Terms") govern participation in and eligibility for the Promotion.

2. DISCOUNT OFFER TERMS

2.1. Discount Details:

- Eligible customers may receive up to 20% off the standard monthly subscription price for the first 12 months of service.
- Minimum pre-discount subscription value: \$500 per month.
- Minimum post-discount subscription value: \$400 per month.
- The specific discount amount is determined at the sole discretion of the Account Executive and Company management based on deal size, commitment level, and strategic business considerations.

2.2. Eligibility Requirements:

- The discount applies only to net-new customers or qualifying expansion opportunities with existing customers.
- A fully executed service agreement must be signed by both parties no later than 11:59 PM Pacific Standard Time (PST) on December 31, 2025.
- The discount applies only to standard Alvys TMS subscription fees for the first 12 months.

2.3. Exclusions:

The discount does not apply to:

- Custom software development or modifications.
- Specialized Electronic Data Interchange (EDI) integrations, unless expressly approved in writing by Company management.
- Professional services, implementation fees, training, or consulting services.
- Third-party software, hardware, or services.
- Subscription fees after the initial 12-month promotional period.

2.4. Additional Terms:

- Discounts are non-transferable and may not be combined with any other offers, promotions, or discounts unless expressly authorized by the Company in writing.
- No retroactive discounts will be applied to contracts signed before December 1, 2025 or after December 31, 2025.
- After the 12-month promotional period, pricing will revert to the Company's then-current standard rates unless otherwise agreed in writing.

- The Company reserves the right to modify or terminate this discount offer at any time without prior notice.

3. GIVEAWAY TERMS

3.1. Prize Description:

One (1) winner will receive a Traeger Grills Pro 34 Electric Wood Pellet Grill & Smoker, Bronze Edition:

- Approximate Retail Value (ARV): \$749.
- 884 square inches of cooking area.
- 450° Fahrenheit maximum temperature.
- Built-in meat probe.
- 6-in-1 versatility: Grill, Smoke, Bake, Roast, Braise, BBQ.

The prize will be shipped directly to the winner. No cash or prize substitution permitted. The Company reserves the right to substitute a prize of equal or greater value if the specified item becomes unavailable.

3.2. Giveaway Eligibility:

- Open only to new customers of the Company who sign an annual service agreement.
- Agreement must be executed no later than 11:59 PM PST on December 31, 2025.
- Participants must be 18 years of age or older and legally authorized to enter into a binding contract.
- Employees, officers, directors, and immediate family members of the Company and its affiliates are not eligible to participate.

3.3. Entry Process:

- Each eligible customer who signs an annual agreement by December 31, 2025 at 11:59 PM PST will automatically receive one (1) entry into the Giveaway drawing.
- **Bonus Entries:** Customers who sign an annual agreement by December 24, 2025 at 11:59 PM PST will receive five (5) entries into the drawing.
- Entry is automatic upon contract execution; no additional action is required.

3.4. Drawing & Winner Selection:

- The drawing will take place on January 6, 2026.
- One (1) winner will be selected by random drawing from all eligible entries.
- The winner will be notified via email and/or phone within five (5) business days of the drawing.
- The winner's name may be announced publicly, including on the Company's sales team LinkedIn profiles and other social media channels.
- Odds of winning depend on the total number of eligible entries received.
- The winner must respond within ten (10) business days to claim the prize. Failure to respond will result in forfeiture, and an alternate winner may be selected.

4. WINNER NOTIFICATION & PRIZE FULFILLMENT

4.1. The prize will be shipped to the winner's specified address within thirty (30) days of winner confirmation.

4.2. Shipping and handling costs are included; however, the winner is responsible for any applicable taxes, duties, or fees associated with prize receipt.

4.3. The Company is not responsible for lost, stolen, or damaged prizes once shipped.

4.4. The Company is not responsible for any product defects or warranties related to the Traeger grill. All manufacturer warranties apply directly between the winner and Traeger Grills.

4.5. Prizes are non-transferable, non-refundable, and cannot be exchanged for cash or substituted for any other prize.

5. DATA USAGE & CONFIDENTIALITY

5.1. By participating in the Promotion, entrants agree that the Company may collect, use, and store personal information for purposes of administering the Promotion, fulfilling prizes, and future marketing communications in accordance with the Company's Privacy Policy.

5.2. Winner's name and general location may be used for promotional purposes without additional compensation.

6. GENERAL CONDITIONS

6.1. The Promotion is void where prohibited or restricted by law.

6.2. Only one discount per customer entity. Multiple subsidiaries or divisions of the same parent company may be eligible for separate discounts at the Company's discretion.

6.3. The Company reserves the right to verify eligibility and compliance with these Terms at any time.

6.4. Any fraudulent, incomplete, or ineligible entries will be disqualified.

6.5. The Company reserves the right to modify, suspend, or terminate the Promotion at any time without prior notice due to circumstances beyond its reasonable control.

6.6. The Company reserves the right to disqualify any participant who violates these Terms, provides false or misleading information, or acts in an unsportsmanlike or disruptive manner.

6.7. In the event of a dispute regarding the Promotion or prize eligibility, the Company's decisions shall be final and binding.

6.8. The Company is not responsible for:

- Technical failures, malfunctions, or interruptions.
- Unauthorized human intervention.
- Lost, late, incomplete, or misdirected communications.
- Any injury or damage resulting from participation or prize acceptance.

7. LIMITATIONS OF LIABILITY

7.1. BY PARTICIPATING, ENTRANTS AGREE TO RELEASE AND HOLD HARMLESS ALVYS, INC., ITS PARENT COMPANIES, SUBSIDIARIES, AFFILIATES, DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS FROM ANY AND ALL LIABILITY FOR ANY INJURIES, LOSSES, OR DAMAGES OF ANY KIND ARISING FROM OR IN CONNECTION WITH THIS PROMOTION OR THE ACCEPTANCE OR USE OF ANY PRIZE.

7.2. THE PROMOTION, INCLUDING THE DISCOUNT AND GIVEAWAY, IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED.

7.3. IN NO EVENT SHALL THE COMPANY'S TOTAL LIABILITY EXCEED THE APPROXIMATE RETAIL VALUE OF THE PRIZE (\$749).

8. GOVERNING LAW

8.1. These Terms shall be governed by and construed in accordance with the laws of California, without regard to its conflict of law provisions.

8.2. Any disputes arising from this Promotion shall be resolved in the courts of San Diego County, California.

9. CONTACT INFORMATION

For questions regarding this Promotion or these Terms & Conditions, please contact:

Alvys Sales Team

Email: sales@alvys.com

Phone: (619) 782-0122

Website: <https://alvys.com/>

BY PARTICIPATING IN THIS PROMOTION, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO BE BOUND BY THESE TERMS & CONDITIONS.